



Inclusive Cities Action Plan

BRISTOL CITY COUNCIL

Autumn 2022



City Background information

Bristol was delighted to be amongst the pioneer cities for this programme in the UK and is also proud to be a City of Sanctuary. We have a long history of welcoming migrants and refugees, and the Mayor is committed to making the city more inclusive and tackling inequality in all its forms. Bristol already has a huge range of provision to support the integration of newcomers, with many organisations and individuals deeply committed to this cause. These initiatives, however, are often under-resourced and disconnected from each other. The Inclusive Cities project therefore represented a unique opportunity to bring people together to take a strategic look at the inclusion of newcomers and how we can make sure that nobody falls through the cracks and everyone's efforts add up to more than the sum of their parts.



Get in touch

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LEADING IN THE DEVELOPMENT OF A SHARED LOCAL STORY OF INCLUSION

Actions to achieve this priority	Progress to date	How this supports the strategic priorities of the city	Lead responsible for delivery	Resources needed to accomplish the priority and action	Timescale	Success Criteria
Continue to support the development of the #WeAreBristol campaign, engaging as many city stakeholders as possible	The #WeAreBristol campaign was developed in 2019 with significant input from the Inclusive Cities project. The campaign won a Gold award at the Public Service Communications Excellence Awards, and Bristol's annual citizen survey saw a 3% rise in people saying they felt like they belong in their neighbourhood and that people from different backgrounds get along well.	The #WeAreBristol campaign is a key part of the city's efforts to promote an inclusive local narrative which brings together newcomers and long-standing residents around a shared identity. It has become an umbrella under which many different efforts and initiatives can be amplified (e.g. promotion of the EU Settled Status Scheme).	Bristol City Council (BCC) Communications Department	Met within BCC budgets	2019 – ongoing	Engagement with campaign content Take-up of promoted initiatives

CONNECTING COMMUNITIES

Actions to achieve this priority	Progress to date	How this supports the strategic priorities of the city	Lead responsible for delivery	Resources needed to accomplish the priority and action	Timescale	Success Criteria
Support the development of the Everyday Integration research project led by Bristol University, which will result in an Integration Framework for Bristol to be published in summer 2022 and an Integration Toolkit to help other Local Authority areas adopt a similar approach.	The project was launched in October 2019, having received nearly £1m funding from the Economic and Social Research Council. It is a co-produced effort with Bristol University working with the Council and 4 core partners, as well as more than 25 other community partners.	Creating a well-connected city is one of the themes of the Bristol City Council Corporate Strategy, and is also a key priority for organisations across the city.	Bristol University	Funded by ESRC	October 2019 – summer 2022	Production of an Integration Framework for Bristol which is closely aligned with the One City Plan and has wide buy-in across the city. Also the publication of an Integration Toolkit for wider use beyond Bristol in summer 2022.

SUPPORTING AND DRIVING INCLUSIVE ECONOMIC GROWTH

Actions to achieve this priority	Progress to date	How this supports the strategic priorities of the city	Lead responsible for delivery	Resources needed to accomplish the priority and action	Timescale	Success Criteria
Support the efforts of the One City Economy Board and the City Funds Economic Inclusion Priority Group to drive inclusive growth, with a particular focus on the needs and opportunities of newcomers to the city. This will likely involve initiatives related to skills, business support, ESOL, Living Wage and access to employment.	<p>The Inclusive Cities project helped support the production of the Welcoming Economy research for City Funds, which sets out some of the key local barriers to economic inclusion for newcomers.</p> <p>The project also helped catalyse the Go West research by IPPR and Business West on Bristol and the post-Brexit immigration system.</p>	Inclusive Growth is a key priority of the One City Plan which has widespread support from stakeholders across the city	City Office and City Funds	TBC based on further scoping of opportunities	Ongoing	Funded initiatives which make a tangible impact on the economic inclusion of migrants and refugees in Bristol (e.g. intensive ESOL organized in partnership between DWP and City of Bristol College)
Deliver and learn from bespoke 1-to-1 enterprise support for those with a refugee background	ACH have been leading this work for a number of years with both local and national funding		ACH	Resources already secured from national Government	Ongoing	Entrepreneurs and businesses supported, impact of support
The development of pathways to employment for refugees, including in-work progression	ACH, in partnership with BCC and employers (e.g. Health & Social Care)		ACH and BCC	Resources to be secured in partnership with employers	Specialist recruitment fair piloted in April 2022 for Afghan refugees	

MAINSTREAMING AND BUILDING INCLUSIVE PUBLIC SERVICES

Actions to achieve this priority	Progress to date	How this supports the strategic priorities of the city	Lead responsible for delivery	Resources needed to accomplish the priority and action	Timescale	Success Criteria
Support the development of the 'Bristol Model' of NRPF support. This is a holistic and collaboration model for a city-wide support system for those facing destitution due to having No Recourse to Public Funds.	Framework of the Model is established with buy in from key stakeholders.	The Model represents the best opportunity to build on the successful partnership working under 'Everyone In'.	Bristol City Council, Bristol Refugee Rights , St Mungo's , Julian Trust , Red Cross .	Funding for co-ordination and evaluation capacity. Some resource built into Bristol's bid for funding under the Rough Sleeping Initiative.	Ongoing	Adoption and implementation of the Bristol Model.

ENCOURAGING CIVIC PARTICIPATION AND REPRESENTATION

Priority area	How this supports the strategic priorities of the city	Actions to achieve this priority	Taskforce lead(s) responsible for delivery	Resources needed to accomplish the priority and action	Timescale	Success Criteria
Support the legacy of the VALUES Project , which sought to mobilise volunteers to engage young migrant populations in community life.	The project started in January 2019 and has involved Bristol hosting a city exchange and attending both a city exchange and a volunteer exchange.	Promoting migrants, and particularly young people, as civic assets to the city is a key part of Bristol's vision.	Bristol City Council, Barnardos	EU funded and led by EUROCITIES	Jan 2019–2021	Implementation of Action Plan
Development of Welcome Hubs across the city to support Ukrainian and other refugee communities	15 Welcome Hubs launched in April 2022, serving approximately 200 refugees per week	Supporting the Homes for Ukraine Scheme is part of our vision as a City of Sanctuary	BCC in partnership with churches and other civil society organisations	Resources through Homes for Ukraine Scheme (Department for Levelling Up, Housing and Communities)	From March 2022	TBC
Support and promote the work of the COVID Race Equality Group	COVID Race Equality Group set up in 2020 and engages a wide range of city stakeholders		Group co-ordinated by BCC	BCC	Ongoing	TBC
Develop and expand the available legal advice for migrants in the city	Innovative partnerships with Bristol Law Centre and others through Covid-related and rough sleeping funding		BCC, Bristol Law Centre, St Paul's Advice Centre, BRR	National Government	Ongoing	Numbers accessing legal advice, people moving out of destitution due to NRPF etc

Case Study: Welcome Hubs

In response to the war in Ukraine and the Homes for Ukraine Scheme, Bristol has created an innovative model of Welcome Hubs to ensure wrap-around community support for refugees arriving in the city. Each Welcome Hub will provide a programme of social events, a team of volunteers willing to provide low-level resettlement support (e.g. helping people open bank accounts, showing them around the city, etc.) and space for Council-commissioned programmes such as English language and culture classes. In return, Welcome Hubs receive a small amount of funding from the Local Authority, and the Council and Hubs will share information on people arriving and their needs. 15 Hubs have been launched across the city, serving over 200 refugees per week. There are plans to share and develop this model beyond Bristol due to widespread interest from across the country. It is hoped that in time Welcome Hubs will find ways to serve refugee communities in the city beyond Ukrainians (e.g. Afghans in hotel accommodation).



INCLUSIVE CITIES

Inclusive Cities is a knowledge exchange initiative supporting UK cities and their local partners to achieve a step-change in their approach towards the inclusion of newcomers.

Drawing on innovative ideas and practices from Europe and the United States, Inclusive Cities aims to support the development of an approach to inclusion which is strategic across the city administration. This approach consistently uses positive messaging to develop an inclusive narrative for the city which informs and drives practice and is local authority led, working in close partnership with business, public and voluntary sector organisations to achieve shared goals.

Inclusive Cities is supported by the Paul Hamlyn Foundation.

www.compas.ox.ac.uk/inclusive-cities

THE GLOBAL EXCHANGE ON MIGRATION AND DIVERSITY

The Global Exchange on Migration and Diversity is an ambitious initiative at the Centre on Migration, Policy and Society (COMPAS), University of Oxford, opening up opportunities for knowledge exchange and longer term collaboration between those working in the migration field.

www.compas.ox.ac.uk/global-exchange