INTERCULTURAL CITIES
Making diversity work

www.coe.int/interculturalcities
Rethinking integration strategies
Migrant relationship Host society

- Skills
- Resources
- Attitudes

- Institutions (schools, social services, enterprises etc.)
- Legal framework (rights, obligations, benefits)

- A whole society approach (targeting issues, not groups)
- Welcoming culture and an inclusive « we »
- Political narratives
- Opportunities for mixing & interaction
- Cultural reciprocity & symmetry
- Power sharing
From asymmetrical relations
TO PEOPLE WITH RESOURCES

To symmetrical relations
INTERCULTURAL INTEGRATION
NORMATIVE BASIS

• analysis of a solid body of research
• A range of European standards
• analysis of leading city practice
INTERCULTURAL INTEGRATION

KEY FEATURES

• A framework of values
• Focus on similarities
• Cultural reciprocity & symmetry
• Building cultural competence
• Encouraging mixing and interaction
• Diversifying governance/power sharing
INTERCULTURAL INTEGRATION
NORMATIVE BASIS

• analysis of a solid body of research
• A range of European standards
• analysis of leading city practice
TOOLS

• INDEX: diagnostic and benchmarking tool
• Step-by-step guide: methodological know how
• Policy briefs: content know how
• Expertise for local intercultural strategies
• The Network: peer learning and mentoring
Going global

Montreal

Europe

Rochester

Mexico City

Jordan, Morocco

Tokyo

Hamamatsu

Bellarat
How do we know that Intercultural integration works?
Relation between the ICC-Index and Safety

Note: Percentage of people who feel ‘safe’ or ‘very safe’ in local area after dark.
Source: European Social Survey 2008.
Relation between the ICC-media and reported Discrimination

Note: Percentage of people who feel discriminated against.  
Source: ICC-questionnaires, BAKBASEL.
Myth-busting results

CITIES FREE OF RUMOURS: How to build an anti-rumour strategy in my city

Ok to share space
## Impact evaluation of Intercultural cities

### Positive effects of intercultural initiatives/projects/policies at city society level in the area of social cohesion

<table>
<thead>
<tr>
<th>Positive effect</th>
<th>Certainly</th>
<th>Probably</th>
<th>Probably not</th>
<th>Certainly not</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Improved trust between population groups from different cultural backgrounds</td>
<td>31.5%</td>
<td>48.2%</td>
<td>5.6%</td>
<td>14.8%</td>
<td></td>
</tr>
<tr>
<td>Better neighbourhood relationships</td>
<td>29.6%</td>
<td>48.2%</td>
<td>3.7%</td>
<td>19%</td>
<td>16.7%</td>
</tr>
<tr>
<td>Improved openness and tolerance among the city population</td>
<td>20.4%</td>
<td>68.5%</td>
<td>3.7%</td>
<td>7.4%</td>
<td></td>
</tr>
<tr>
<td>Decreased intensity of conflicts</td>
<td>20.4%</td>
<td>44.4%</td>
<td>14.8%</td>
<td>20.4%</td>
<td></td>
</tr>
<tr>
<td>People with migrant/minority background feel they have the same rights and duties as other members of the city population</td>
<td>18.5%</td>
<td>51.9%</td>
<td>11.1%</td>
<td>18.5%</td>
<td></td>
</tr>
<tr>
<td>Improved urban safety</td>
<td>11.1%</td>
<td>55.6%</td>
<td>11.1%</td>
<td>1.9%</td>
<td>20.4%</td>
</tr>
<tr>
<td>Positive public image of diversity</td>
<td>11.1%</td>
<td>55.6%</td>
<td>11.1%</td>
<td>1.9%</td>
<td>20.4%</td>
</tr>
</tbody>
</table>

**Source:** Online survey among ICC coordinators of member cities
How to make interculturalism the dominating approach?