"A New Narrative for Municipal Inclusion"

Envisioning a New Normal for Municipalities Worldwide



- 1. Why narrative change at the local level?
- 2. Vision: "A world where municipalities drive narrative change"
- 3. Case Study: From Nashville to the World
- 4. Discussion: What can each of us do to make narrative change work a given at the local level?



I. Why Narrative Change? Why the Local Level?



DL2 David Lubell, 16/09/2019

In the Current Political Context, Mainstream Approaches to Migrant Integration Aren't Working

 If no change to mainstream approaches



Further decline in community cohesion



Further increase in political tensions



Integration of newcomers remains incomplete

What's Missing?



WELCOMING INTERNATIONAL

Why Local Governments, not National Governments, for Narrative Change?

	National Government	Local Government
General Population Has Greater Trust in		+
Greater Capacity for Policy Change (less gridlock)		-
Greater openness to Narrative Change Work		+

Why Local Governments, not Just Local NGO's, for Narrative Change?

	Local NGO's	Local Government	
Capacity to scale narrative work throughout a town or city		+	
Ability to bring all sectors to the table to advance narrative work		+	
Ultimate responsibility for successful inclusion of newcomers		+	

A Key to Building Needed Political Capital at the Local Level

• There are many champions of migrant inclusion both inside and outside of local government



• These champions face declining political will

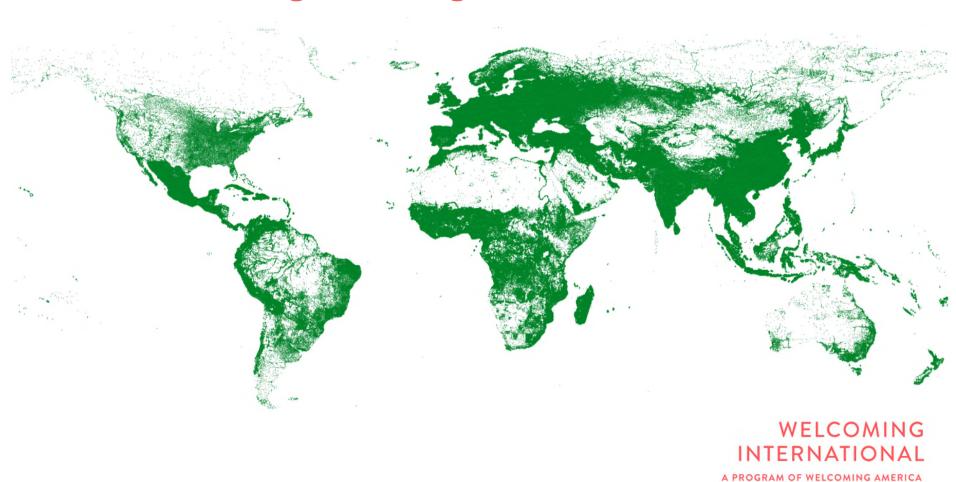
• Narrative change work, if done effectively, can strengthen the hands of inclusion champions, and build the will needed for policy changes at the local level



II. A Global Vision for Narrative Change Work at the Municipal Level



The Vision: "A world where municipalities drive narrative change on migration"



How We Get there...

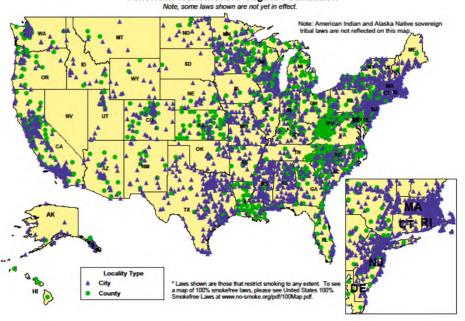


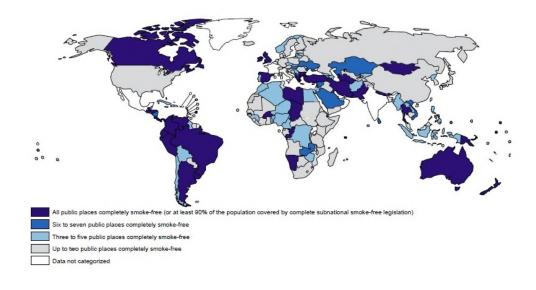
- Advance inclusion locally
- Demonstrate the benefits
- Inspire other cities to follow suit
- Build towards a bottom-up "tipping point"



Historic Parallel: Smoking Cessation

The Power of Local Control: Smoking Control Laws* as of 1/1/2015 American Nonsmokers' Rights Foundation







III. Case Study in the Power of Narrative

Nashville \Longrightarrow USA \Longrightarrow Globe



Race to the Bottom Nashville, 2006-2009



World

Economy

Culture

Take Action

IMMIGRATION POLICY FEATURE AUGUST 28, 2006 ISSUE

White Heat

Welcome to Nashville, Tennessee, the unlikely symbol of the biggest American immigrant resettlement since the Industrial Revolution. It's also the white-hot nexus of the new American nativism.

By Bob Moser

AUGUST 10, 2006





Race to the Top: Nashville, 2009-Present



As the nation watches, Nashville voters spurn a measure to restrict government business to English.



Lopsided vote ends heated campaign





The steps to a transformed city, and then to viral growth of the idea

- A. Utilized a multitude of Perception Change Approaches
- B. Making the Case: Developed Strategic Messaging for Various Audiences
- C. Once Perceptions Changed, Institutionalized Gains
- D. Using Narrative to Spread Practices Nationally and Globally



A. Utilizing Multiple Perception Change Approaches







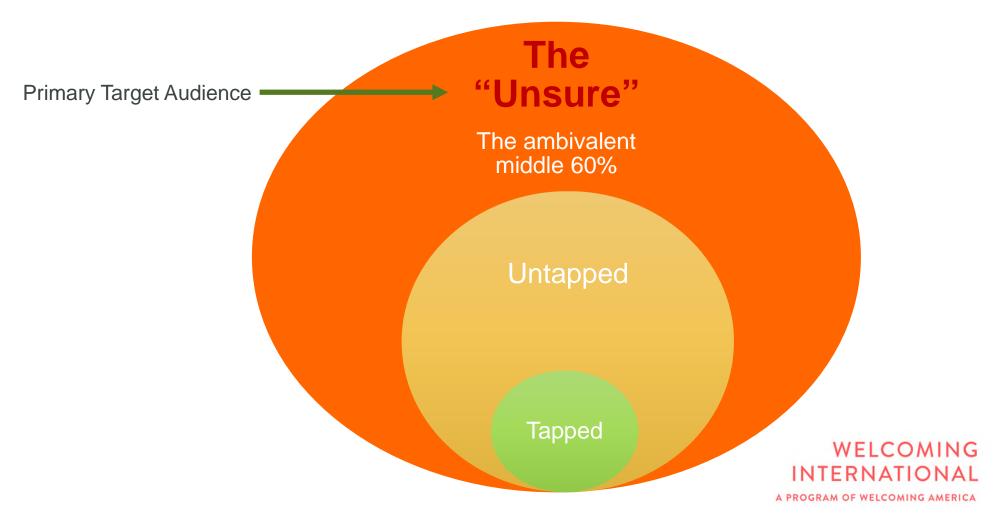
Leadership

Contact

Communications



B. Making the Case: Key Messaging Targets in Nashville



Making the Case: Economic Messaging in Nashville

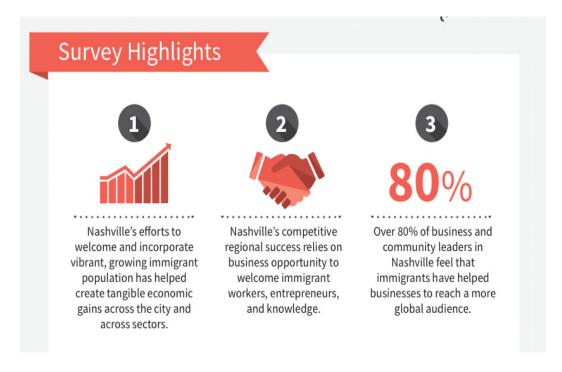


EXECUTIVE SUMMARY

Report by the Nashville Area Chamber of Commerce Research Center

Commissioned by Welcoming America

June 2015











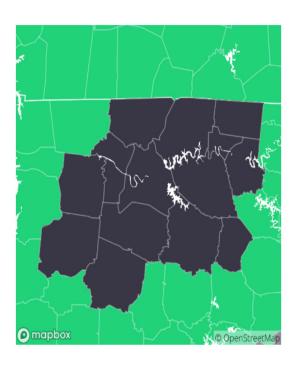
Select Location

Overview Demographics Workforce Voting Power Home Ownership Taxes & Spending Power Entrepreneurship

Share: 🔰







Immigrants and the economy in:

Nashville Metro Area

Immigrant Residents

150,940

Immigrant Spending Power

\$3.4B

Immigrant Share of Population

7.9%

Immigrant Entrepreneurs

9,857

Immigrant Taxes Paid

\$1.0B

Target Audiences For Economic Messaging: The Untapped

- Business Leaders
- Political Leaders
- Business Minded Residents
- Highly Educated Residents



Making the Case: Nashville Shared Values Messaging

"I was a stranger, and you welcomed me."

-Matthew 25:35

www.welcomingtn.org



Target Audiences For Shared Values Messaging: Untapped and Unsure

- Religious Leaders
- Political Leaders
- Religious Residents
- Residents in General



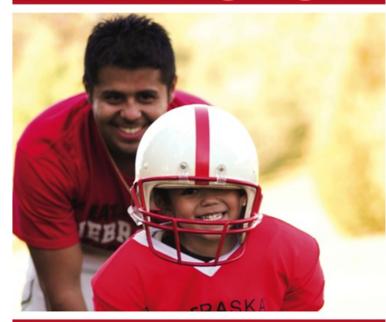
Making the Case: Other Shared Values Messaging



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Making the Case: Other Shared Values Messaging







Making the Case: Other Shared Values Messaging









WELCOMING

Making the Case: Varied Messengers

Tennessean.

Nashville immigration evolution spurs Obama visit

Joey Garrison | jgarrison@tennessean.com Published 2:37 PM EST Dec 8, 2014

Six years ago, Nashvillians appeared on the brink of passing a divisive measure to make English the only language used in official Metro government business.

Instead voters — surprising many at the time — went to the polls and decisively rejected what had become known as the "English-only" referendum.

Now, after avoiding a potential black-eye in immigrant relations, Nashville is set to host President Barack Obama on Tuesday for a speech on his executive actions to provide temporary legal status and work permits to more than 5 million immigrants who are in this country illegally.

The president's pick of Nashville for remarks on a polarizing issue that could define his

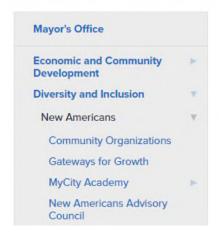


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C. Institutionalizing the gains



Nashville.gov » Mayor's Office » Diversity and Inclusion » New Americans



Mayor's Office of New Americans

Within the Mayor's Office of Diversity and Inclusion, the Mayor's Office of New Americans works to engage immigrants and empower them to participate in our government and our community.

The number of foreign-born residents in Nashville has more than doubled over the past decade. Nearly 12 percent of our population was born outside of the United States, and nearly half of those people are recent immigrants who entered the country since 2000. In fact, in 2012, Nashville had the fastest-growing immigrant population of any American city. Today, 30% of students enrolled in Metro Schools speak a language other than English at home.

Today Nashville is the proud home of the nation's largest Kurdish population, as well as



INTERNATIONAL

Another Example of Institutionalizing: Dayton, Ohio, USA





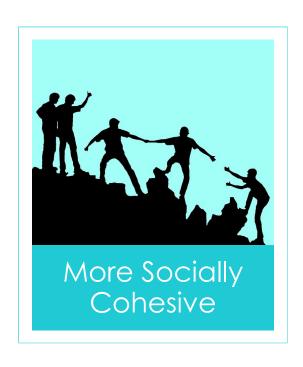
Key Observations on Our Narrative Work in the U.S.

- We tested messages locally, to make sure they would land with our target audiences.
- We targeted various, strategic audiences, with various message types and messengers.
- Face to face was an important part of the equation.
- We had to be careful with economic arguments. They could at times be a double edged sword.
- Institutionalizing the gains was essential for the long term.

 WELCOMING

D. Using Narrative to Spread Practices Nationally and Globally

Key: Demonstrate Benefits to Everyone









U.S. Welcoming Network Growth: 2008-2019

FROM JUST NASHVILLE IN 2008 TO MORE THAN 200 WELCOMING U.S. COMMUNITIES IN 2019

1 IN 8

Americans now lives in a community in the Welcoming America network.



Welcoming International Growth, 2017-2019



Welcoming International Partners: Scaling Narrative Change at the Local Level



United States**



New Zealand



Australia



Germany



─ U.K.



Institutionalizing the Gains Globally:

Encourage and Recognize Strong Communications and Integration Infrastructure through National Standards and Certification......









CONNECTED COMMUNITIES REQUIREMENTS

CC1	REQUIREMENT	A partnership program(s) is in place to nurture connections between the immigrant community and receiving community.	•
CC1.1	INDICATOR	The partnership program(s) brings the immigrant community and receiving community together to work on issues of common interest.	•
CC1.2	INDICATOR	The partnership program(s) promotes regular interaction and communication between leaders in the immigrant community and leaders in the receiving community.	•
CC1.3	INDICATOR	The partnership program(s) builds relationships between the receiving community and the immigrant community, and supports immigrants in building diverse personal networks.	•
CC1.4	INDICATOR	The partnership program(s) includes activities specifically targeted at connecting immigrant and receiving community youth.	+



IV. Discussion:

Introductory Question: What can each of us do to help make narrative change work a given at the local level?

