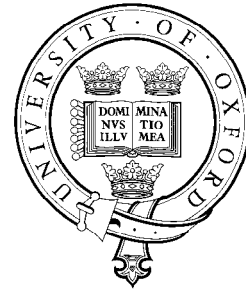


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COMPAS Research Project:
“Changing status, changing lives? The socio-economic impact
of
EU accession on low wage migrant labour in the UK”

**RE-INTERVIEW
AU PAIR AGENCIES**

(November 2004)

1. Can you tell me how the work of the agency has changed since May 1st this year? Which of these changes are due to Enlargement?

- Do they know what EU Enlargement means?
- Are they aware of changes in requirements to prevent illegal working and has this had any impact on their business?
- Are you working in the same sectors? If not, which are you working in now?
- Do you employ as much migrant labour as before? More, or less?
- Do you serve the same or different companies? Sectors?
- Has there been any change in the jobs which your employees are asked to do by your clients?

2. What is the current breakdown of au pairs by country of origin? Has this changed since May 1st 2004? Have you observed any difference in gender break down?

- Accession country nationals by country
- Other EU au pairs by country
- Non-EU au pairs by country
- What do you think accounts for any changes?

3. What sort of queries have your overseas partners, au pairs and host families made regarding new member states?

- Have you had to make any changes to your contractual or business arrangements as a consequence of EU enlargement?

4. Have you observed any changes in the attitudes of A8 au pairs who were in the UK before May 1st? If so have they been restricted to particular nationalities or geographical areas?

- how they feel about living in
- wanting to be registered
- regarding themselves as nannies
- what has been your and host families' responses to any changes?

5. Have you observed any changes in the attitudes of A8 au pairs who entered the UK after May 1st? If so have they been restricted to particular nationalities or geographical areas?

- how they feel about living in
- wanting wages rather than pocket money
- wanting to be registered
- regarding themselves as nannies
- what has been your and host families' responses to any changes?

5. Have you observed any changes in the attitudes of host families after EU enlargement

- are they more or less likely to host A8 nationals
- are they more or less likely to use an agency?
- have there been more or fewer complaints or difficulties with A8 nationals?

6. What has been the impact of accession on non A8 au pairs?

7. Has there been any change in how you attract host families? Has there been any change in how you attract au pairs and how you meet their requirements?

- Local/national advertising
- Advertising in country of origin or on internet
- How do you charge the worker?
- What documentation does the worker have to show?
- How are hours and pay rates determined?
- What happens while worker is unemployed?
- Has there been any change in services offered in addition to jobs (eg accommodation, insurance, immigration advice, transport)?
- Do you offer any assistance in finding language schools?

8. Since accession, have you noticed any change in relations between host families and au pairs?

- Do you have a role in resolving disputes?

9. Have you registered any accession state nationals?

If so, what was your experience in relation to

- transfer of funds – financial mechanisms required (worker or company resources), liaison with banks, use of postal orders etc
- sending of documents – length of time to get a passport returned

What is your estimate of the total financial (including time) costs to the company of registering workers (per worker)?

10. What are your views on the Worker Registration Scheme?
Do you think au pairs should register?

11. What did you anticipate to be the advantages and disadvantages you had anticipated about EU enlargement? Have they been borne out?

- Have you made (or will you make) changes in your business practices in line with accession?
- Have you had any concerns expressed by your client labour users regarding the impact of accession? Or any positive appreciation of its impact?

A representative of your business was interviewed for this project earlier this year. Because interviews are confidential and anonymous, we may need to ask you some of the same questions about your business in order to match your responses with those of the previous interview. These last questions are solely for matching purposes.

11. Are you the same person we interviewed in April/May 2004?

- 1 yes (GO TO QUESTION 12)
- 2 no (SKIP TO QUESTION 13)

12. Did you give us a password to facilitate interview matching?

- 1 yes, _____ (PASSWORD AND CLOSE INTERVIEW)
- 2 no (COMPLETE TO QUESTION 13)

13. Please could you tell us the following information

Name of Agency	
How many offices	
Where offices located	
Partnership with other agencies - UK	
Partnership with other agencies - abroad	
Sectors provide for	
Membership of professional organisations	
Numbers of au pairs deals with (ranges)	
Number of host families deals with	
Position of interviewee	